



Ambassadors Northwest Presentation

Ken Ranta, CEO
May 14, 2026



**THE DISTRICT OF THUNDER BAY
SOCIAL SERVICES ADMINISTRATION BOARD**

Presentation Overview

- About TBDSSAB
- Governance and Structure
- Strategic Plan
- Legislation
- Child Care
- Social Assistance
- Housing and Homelessness





About TBDSSAB



TBDSSAB History



Mission and Vision

Mission

The District of Thunder Bay Social Services Administration Board delivers provincially mandated services on behalf of the citizens of the District of Thunder Bay in an equitable and cost-effective manner.

Vision

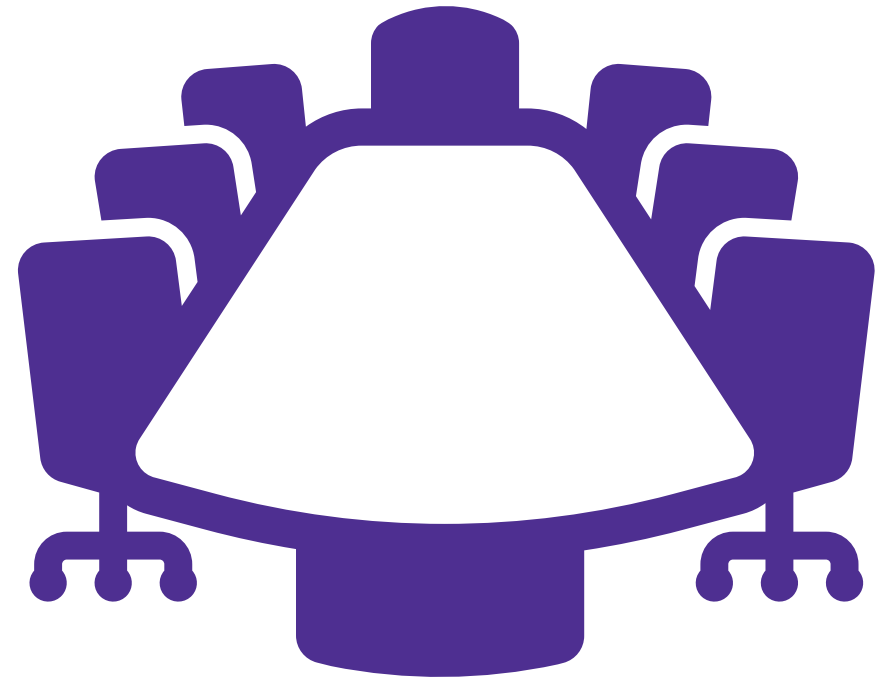
The District of Thunder Bay Social Services Administration Board provides quality services within the context of a commitment to social justice and recognition of people's potential to achieve self-sufficiency.



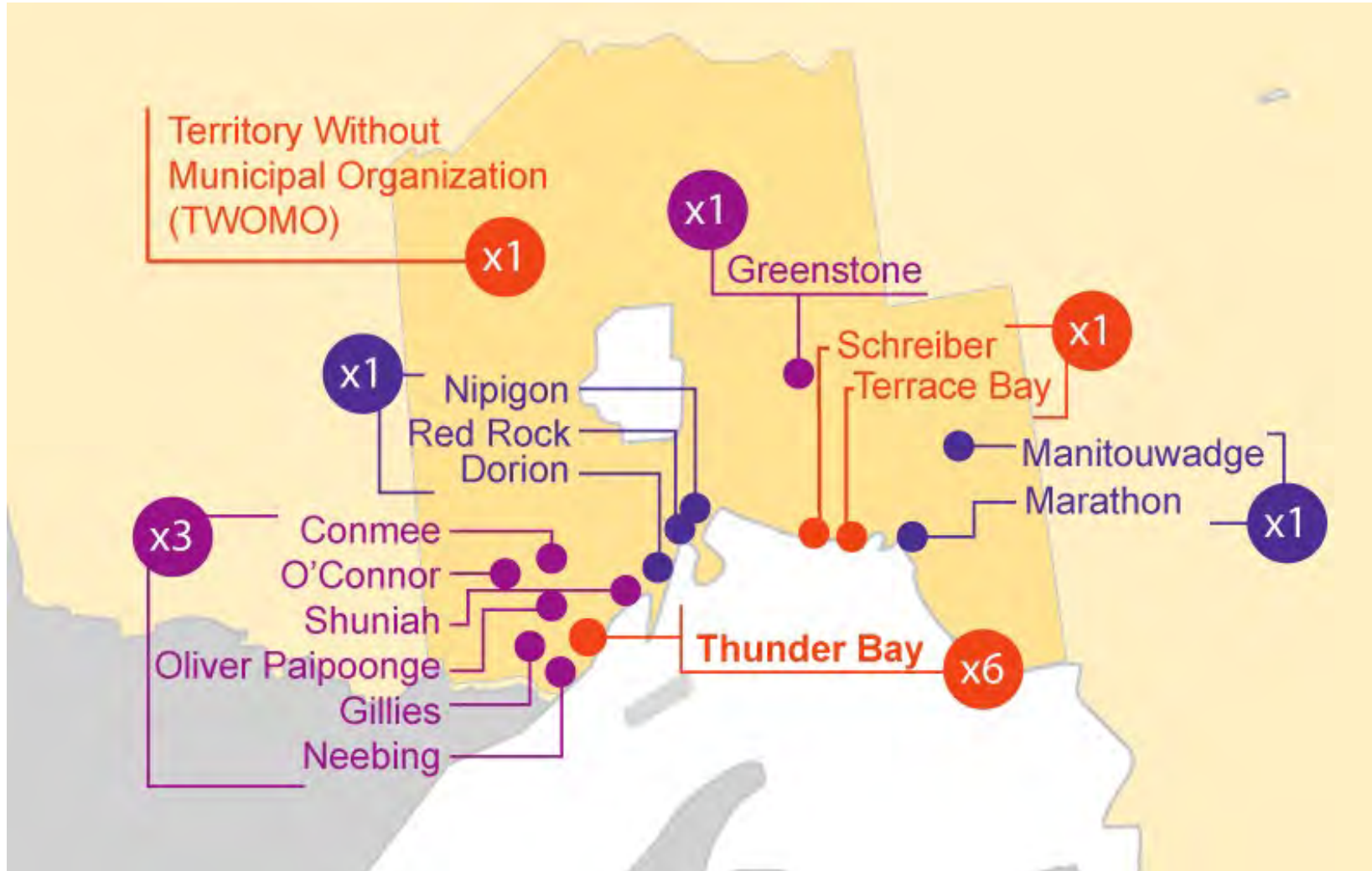
Board of Directors

The TBDSSAB Board of Directors consists of fourteen Members who are elected officials.

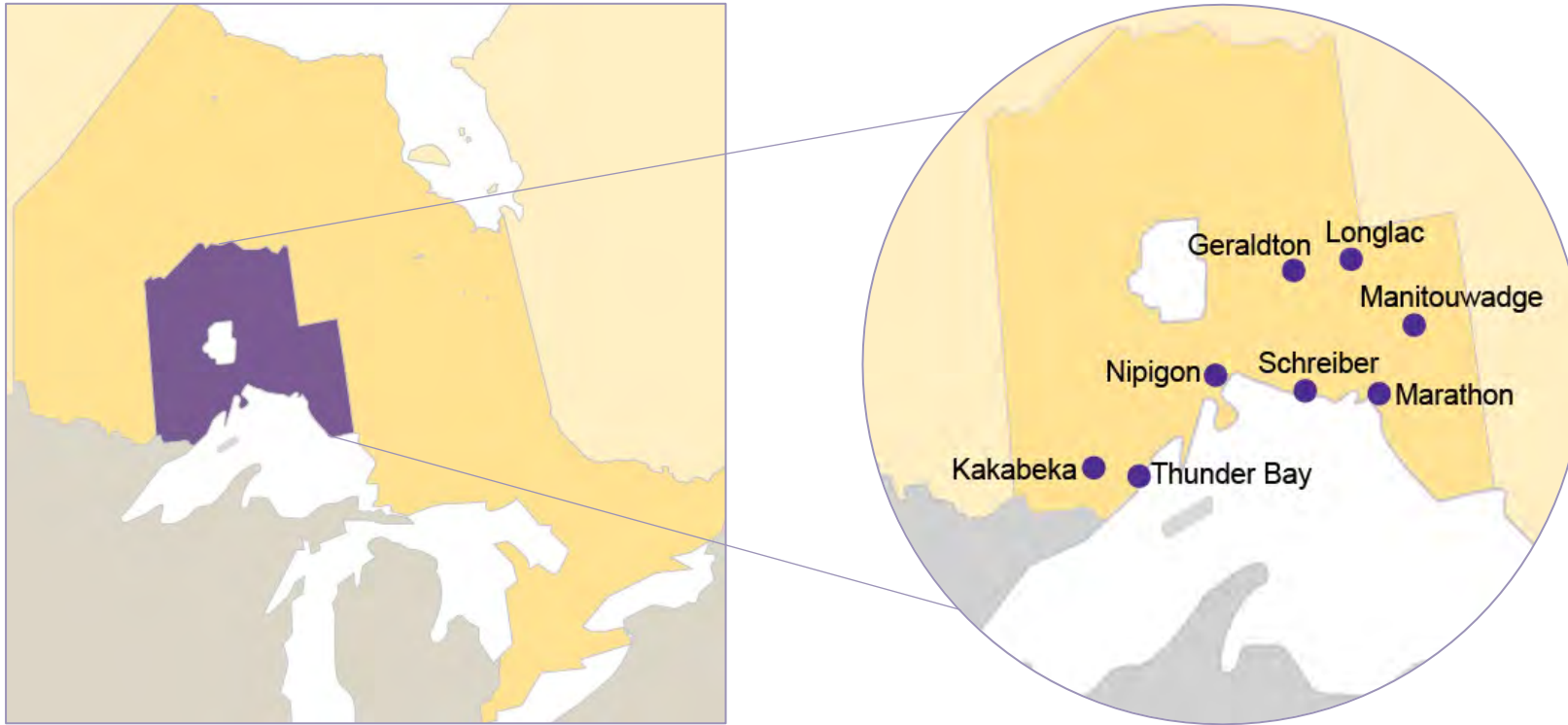
Board members are chosen by their own municipal councils to serve on the Board to represent areas defined in the *District Social Services Administration Board Act*.



Board Composition



TBDSSAB Service Area and Office Locations



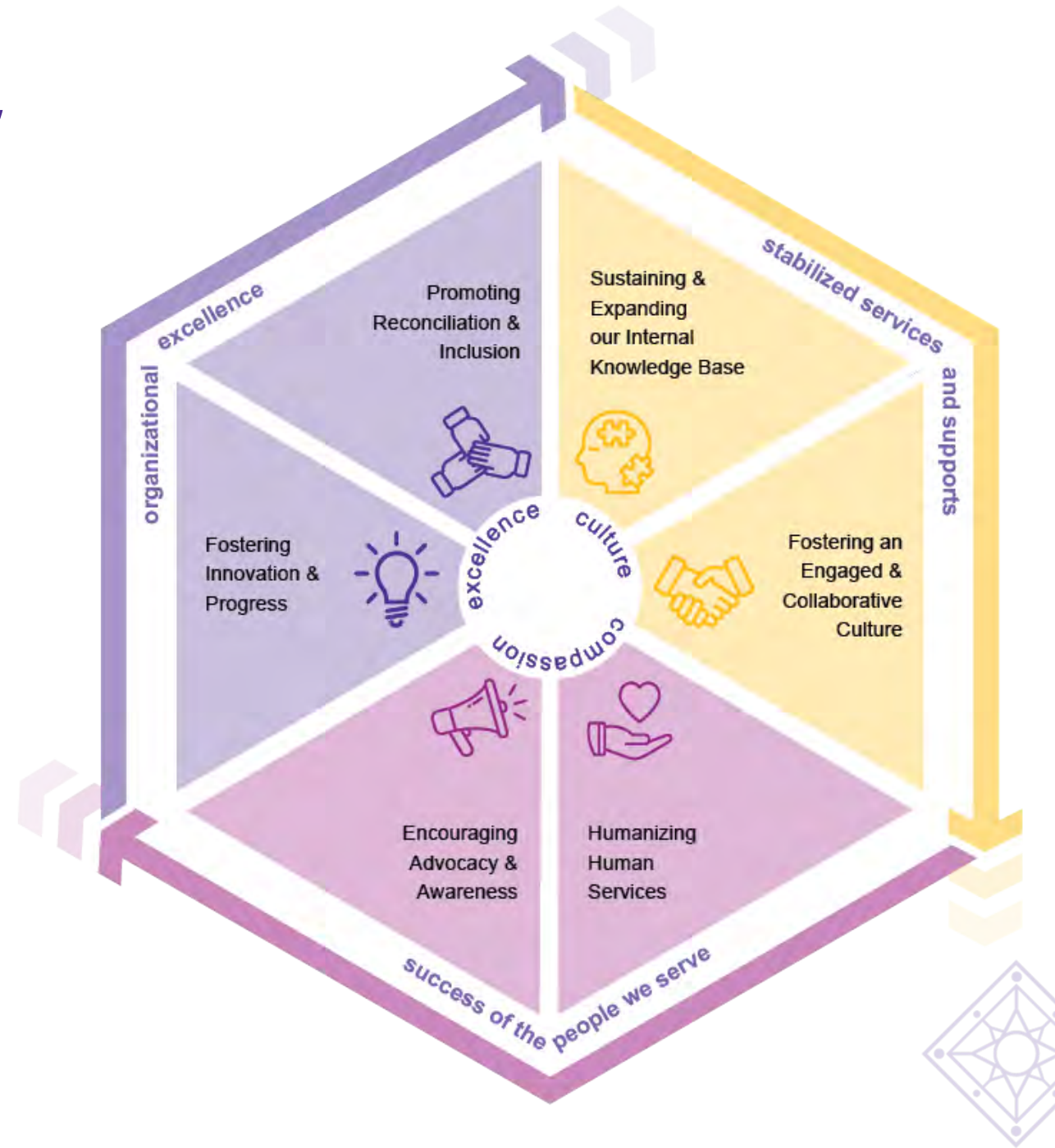
- Area: 103,719.51 km²



Strategic Plan 2024-27

With a focus on Culture, Compassion, and Excellence, the new plan has the following strategies:

1. Sustaining and expanding our internal knowledge base
2. Fostering an engaged and collaborative culture
3. Humanizing human services
4. Encouraging advocacy and awareness
5. Fostering innovation and progress
6. Promoting reconciliation and inclusion





Legislation



DSSAB Act

- DSSABs created by Ontario legislation in 1999.
- DSSABs are deemed under the DSSAB Act to be Corporations.
- DSSABs are not local boards or joint local boards of municipalities.
- The DSSAB Act legislation sets out:
 - geographic jurisdictions of 10 DSSABs
 - governance and accountability requirements
 - prescribed social services
 - apportionment of costs



TBDSSAB Responsibilities

- Service System Manager for Childcare & Early Years (Child Care and Early Years Act, 2014)
- Delivery of Ontario Works (Ontario Works Act, 1997)
- Service Manager for Community Housing System & Homelessness Prevention Programs (Housing Services Act, 2011)
- Direct Operator of Community Housing



Programs & Services

Programs & Services

Integrated social services at TBDSSAB are offered through a mix of direct and funded service delivery.



Child Care & Early Years Programs

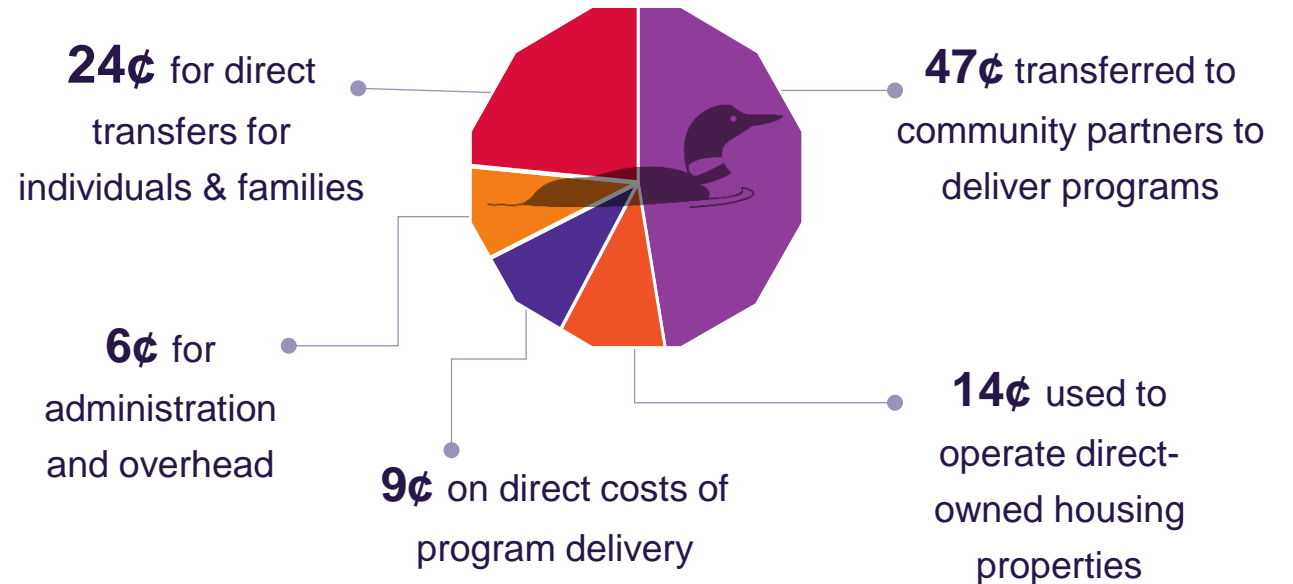


Housing Operations & Homelessness Prevention Programs



Social Assistance Programs
(Ontario Works)

The TBDSSAB Dollar (2026)





Child Care & Early Years Programs



TBDSSAB Child Care and Early Years

Fee Subsidy

Online Child
Care
Applications /
Waitlist

Special Needs
Resourcing

Quality
Assurance

EarlyON Child
and Family
Centres

Indigenous Led
EarlyON Child
and Family
Centres

Licensed Home
Child Care

Licensed Child
Care

Ontario Works
Informal Child
Care

Wage
Enhancement
Grants

Canada Wide
Early Learning
Child Care
(CWELCC)



Service System Profile

Program	2025
Licensed Child Care Centres	22 Service Providers 49 Locations
EarlyON Child and Family Centres	12 Service Providers 22 Locations
Special Needs Resourcing	1 Service Provider



Child Care – Current Statistics



2,825
total licensed child care spaces



2,505
actual spaces available



662
families receive fee subsidy





Social Assistance Programs

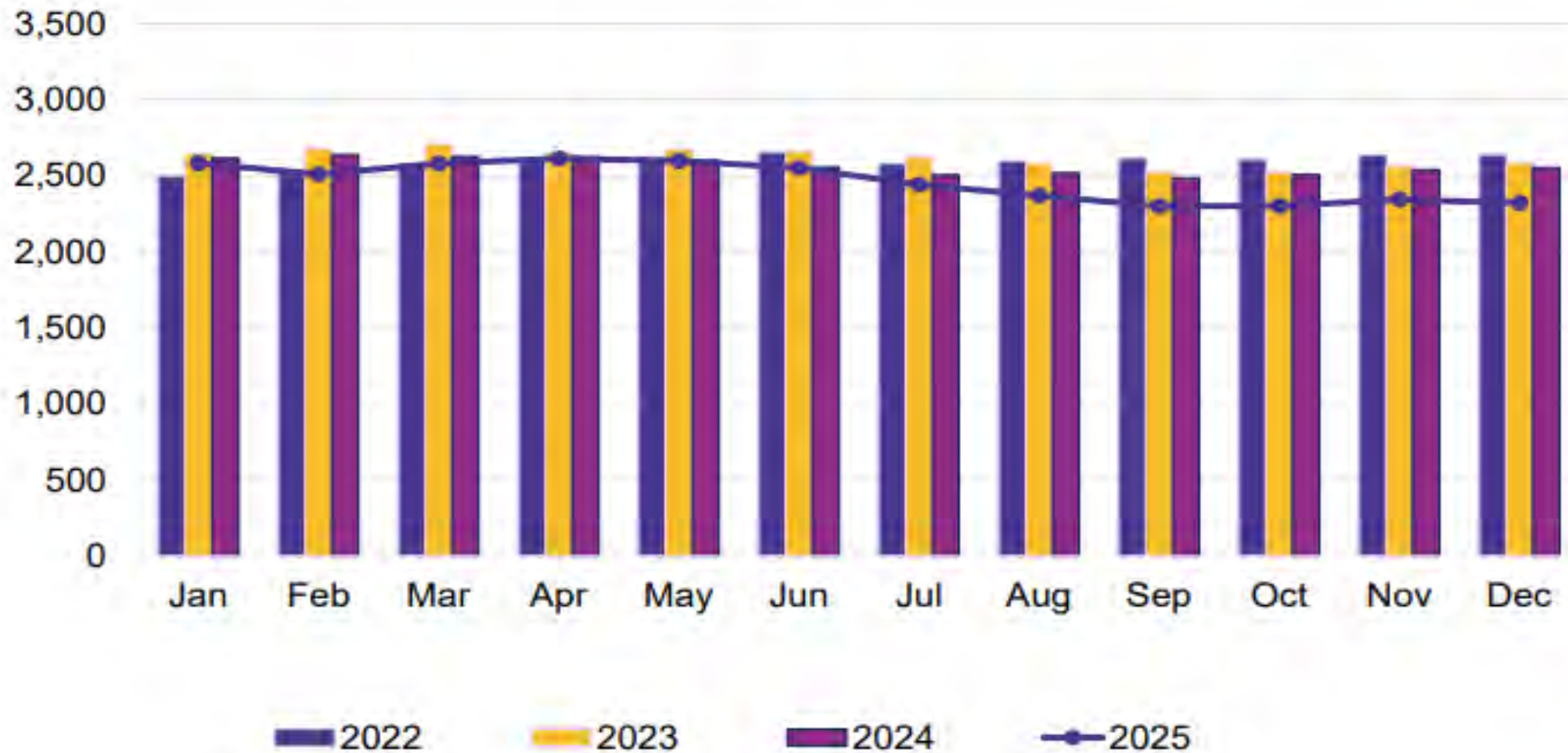


What is Ontario Works

- Ontario Works is a social assistance program delivered by 47 Service Managers across the province
- Provides income and housing assistance
- Empowers independence and self-sufficiency
- Governed by the *Ontario Works Act, 1997* and its Regulations



Ontario Works Caseload





Housing and Homelessness



Housing Numbers

- 2,411 social housing units directly operated within the District of Thunder Bay
- 950 social housing units owned by 21 non-profit housing corporations that receive funding from TBDSSAB
- 611 rent supplement units with private and non-profit landlords
- As of March 2026, there are 1,248 applicants for rent-gearred-to-income (RGI) throughout the District



Homelessness Prevention Program

- The Homelessness Prevention Program (HPP) is a provincially-funded program
- Supports shelter, housing and support services for people at risk of or experiencing homelessness
- The objective of the program is to support communities in preventing, addressing, and reducing homelessness



HPP Funded Programs

Emergency Shelter Solutions

Grace Place
Urban Abbey
Shelter House
Salvation Army

Supportive Housing

St Joseph's Care Group
Matawa First Nations
Ontario Aboriginal Housing
Elizabeth Fry Society
Urban Abbey
Salvation Army
Alpha Court

Housing Assistance

Housing Security Fund
Rent Supplements
Housing Allowance
Portable Housing Benefit

Community Outreach Services

Lutheran Community Care Centre
St. Joseph's Care Group
Dilico Anishinabek Family Care
Thunder Bay Indigenous Friendship Centre
Elizabeth Fry Society
Shelter House SOS
PACE
Food Security program



HPP Transitional Housing Partnerships

239 transitional and long-term supportive housing units have been created through TBDSSAB funding

Dilico
Anishinabek
Family Care

Matawa First
Nations

Alpha Court

Elizabeth
Fry Society

Ontario
Aboriginal
Housing

Urban
Abbey

Shelter
House

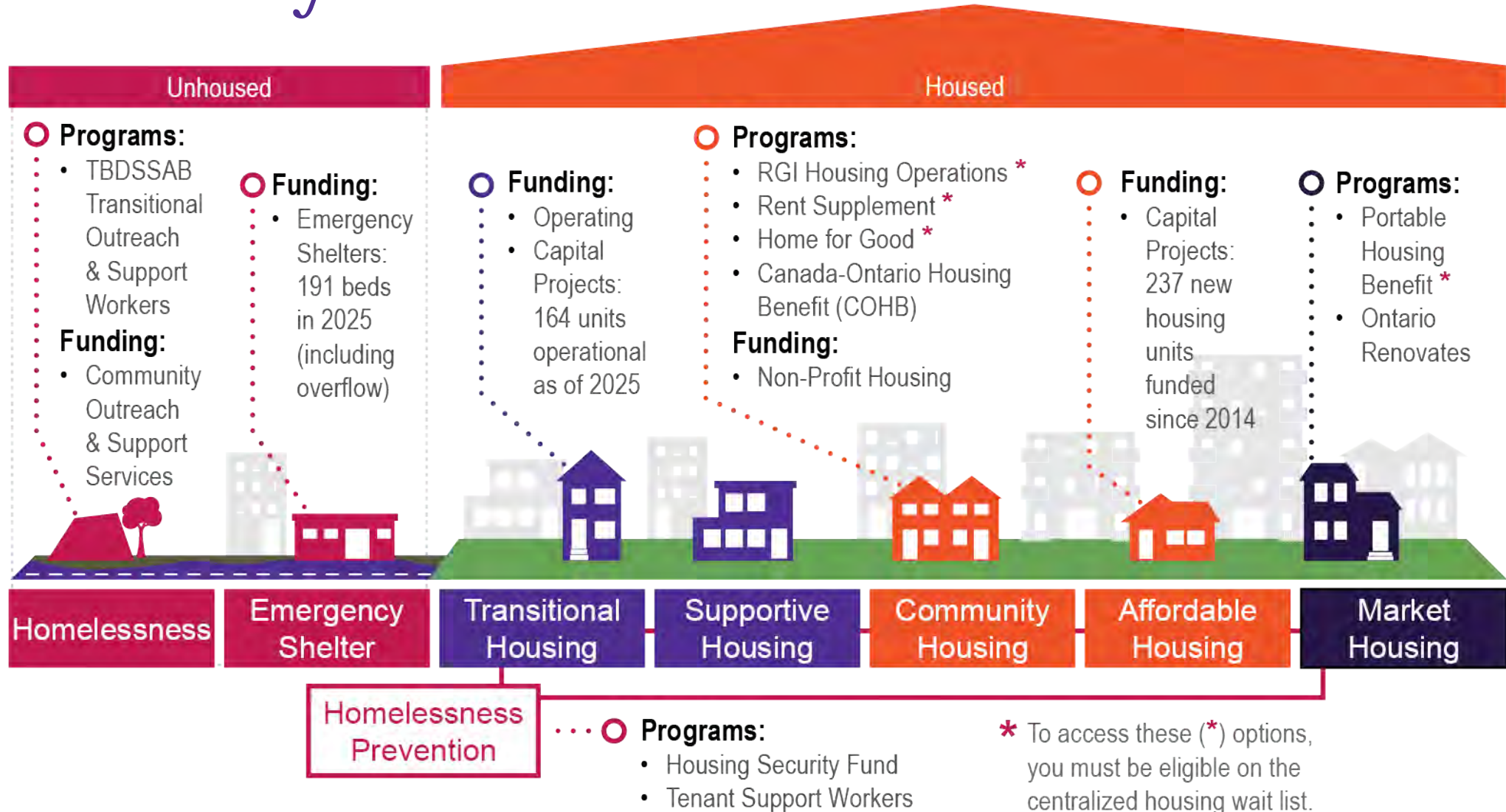
Northern
Linkage

Salvation
Army

St. Jospeh's
Care Group



Service System Overview





Under One Roof

CHAPTER 2

10-Year Housing and
Homelessness Plan
2026-2036



THE DISTRICT OF THUNDER BAY
SOCIAL SERVICES ADMINISTRATION BOARD



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Questions?
Comments?

